VISION
We inspire learning by providing the greatest public education to each and every student.

MISSION
Every student will have the academic, creative problem solving, and social emotional skills to be successful in college and career.

CORE PURPOSE
Prepare all students to thrive in their future.

CORE VALUES
Learning
Relationships
Respect
Excellence
Equity

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Rockville, Maryland 20850
www.montgomeryschoolsmd.org
Prekindergarten/Head Start Programs
2017–2018
Community Resource Guide
for Preschool Children and Their Families

Office of Curriculum and Instructional Programs
Department of Elementary Curriculum & Districtwide Programs
Division of Title I and Early Childhood Programs and Services
Prekindergarten/Head Start Unit
Telephone: 301-230-0676
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24-Hour Emergency and Hotline Numbers

Emergencies: Fire/Rescue, Police ................................................................. 911 (Voice / TTY)
Rape/Sexual Assault Victim Crisis Line ..................................................... 240-777-4357
Spouse Abuse/Abused Persons Crisis Line ................................................. 240-777-4673
Child Welfare Services ................................................................................. 240-777-4417
Aging and Disability Resource Unit ............................................................ 240-777-3000
Montgomery County Crisis Hotline, Mental Health Association ............... 301-738-2255
Montgomery County Youth Crisis Hotline, Mental Health Association ........ 301-738-9697
Maryland Crisis Hot Line ................................................................................ 1-800-422-0009
National Suicide Prevention Helpline ......................................................... 1-800-SUICIDE (784-2433)
Poison Control Center .................................................................................. 1-800-222-1222
Montgomery County Crisis Center ............................................................ 240-777-4000, TTY: 240-777-4815
Montgomery County Emergency Management ........................................... 240-777-2300 or MD Relay at 711

Important Phone Numbers and Information

Montgomery County Customer Service Center ............................................. 311
Police Nonemergency ..................................................................................... 301-279-8000 (Voice / TTY)
Fire Nonemergency ....................................................................................... 240-683-6520
Potomac Edison Energy Company ............................................................... 1-800-544-4877
American Red Cross ..................................................................................... 301-588-2515 or MD Relay at 711
Verizon Telephone Repair ............................................................................. 1-800-837-4966
Baltimore Gas and Electric (BG&E) ............................................................ 1-800-685-0123
PEPCO to report outages or downed wires .................................................. 1-877-737-2662
Washington Gas to report leaks or emergencies ........................................ 1-800-752-7520 or 703-750-1400
WSSC (24 hrs.) Maintenance ....................................................................... 301-206-4002

Emergency Radio Stations

WMAL ................................................. 630 AM WTOP ................................................. 103.5 FM
WAMU ............................................. 88.5 FM WASH ................................................. 97.1 FM
WMZQ ............................................. 98.7 FM WBIG ................................................. 100.3 FM
WTNT .............................................. 730 AM WRC ................................................. 1260 AM

Regional Services Centers

Bethesda-Chevy Chase Regional Services Center
4805 Edgemoor Lane
Bethesda, Maryland
240-777-8200, TTY: 240-777-8212

Customer Service Center, Montgomery County
311 or 240-777-0311

Eastern Montgomery Regional Services Center
3300 Briggs Chaney Road
Silver Spring, Maryland
240-777-8414, TTY: 240-777-2545

Mid-County Regional Services Center
2424 Reedie Drive
Wheaton, Maryland
240-777-8100, TTY: 240-777-2545

Silver Spring Regional Center
One Veterans Place
Silver Spring, Maryland
240-777-5300 or 5301, TTY: 1-800-735-2258 or MD Relay at 711

Upcounty Regional Services Center
12900 Middlebrook Road, Suite 1000
Germantown, Maryland
240-777-8040, TTY: 240-777-8002

Takoma East Silver Spring Center (TESS)
8513 Piney Branch Road
Silver Spring, Maryland
240-773-8260
Abuse

Crisis Hotlines
See page 1 for listings of 24-hour emergency and hotline numbers.

Abused Persons Program—240-777-4195
1301 Piccard Drive, Rockville
Crisis intervention, shelter, support, and advocacy are provided for persons who are physically or emotionally abused. Counseling also provided for abusers. Services in Spanish are available.

Aging and Disability Services

Adult Protective Services—240-777-3000
401 Hungerford Drive, Rockville
24-hour line, seven days a week. Offers assessment, case management, and investigative services for vulnerable/disabled adults.

Child Welfare Services—240-777-4417
1301 Piccard Drive, Rockville
Responds to reports of suspected abuse or neglect, 24 hours a day, seven days a week.

The Tree House—240-777-4699
7300 Calhoun Place, Suite 600, Rockville
Child assessment center for victims of abuse (physical/sexual) and/or neglect. Medical, mental health, forensic interviewing, and advocacy services.

Victim Assistance and Sexual Assault Program—240-777-1355
1301 Piccard Drive, Rockville
Provides rape crisis services, crisis counseling, crime victim counseling, hospital outreach for rape and sexual assault victims, victim assistance, individual and family counseling, advocacy, and assistance in obtaining crime compensation funds.

Adult Education, Employment, English for Speakers of Other Languages (ESOL), and Literacy Services

A Wider Circle—301-608-3504
9159 Brookville Road, Silver Spring
Offers job preparedness and wellness workshops.

Career Catchers—301-529-8730
8720 Georgia Avenue, Suite 205, Silver Spring and 640 E. Diamond Avenue, Suite C, Gaithersburg
Provides employment counseling, skills training, mentoring, and workshops.

Casa of Maryland—301-431-4185
734 E. University Boulevard, Silver Spring
Offers English classes, citizenship classes, and other computer and vocational skills training.

Charles W. Gilchrist Center for Cultural Diversity—240-777-4940 or 240-777-6950
2424 Reedeic Drive, Wheaton or 12900 Middlebrook Road, Germantown
Programs include ESOL classes, citizenship and civic classes, multilingual computer classes, as well as seminars on small business development and cultural programs.

Comunidad de Habla Hispana (Spanish-Speaking Community)—301-587-7217
8519 Piney Branch Road, Silver Spring
Assists the Hispanic community in finding permanent employment. Provides individual counseling, immigration services, employment workshops, job development, referrals, and follow-up contact after job placement.

Department of Rehabilitation Services (DORS)
301-949-3750
11002 Viers Mill Road, Suite 605, Wheaton
Provides career assessment, testing, training, work experience, job placement, and follow-up for those with a substantial physical or mental health condition.

Ed Bohrer Parent Resource Center—301-926-4895
35 North Summit Avenue, Gaithersburg
Provides adult education, parenting, and family support services.

Goodwill Industries

Job Training and Education—202-636-4225
2200 S. Dakota Avenue, N.W., Washington, D.C.
Offers job training for people with disabilities. Store hours: Monday–Friday, 9:00 a.m.–5:00 p.m. Located on Metro bus line.

Language Outreach Program, Community Ministries of Rockville—301-251-2136
Provides literacy and English classes.
Contact: Cecilia Rojas. crojas@cmrocks.org

Literacy Council of Montgomery County—301-610-0030
21 Maryland Avenue, Suite 320, Rockville
E-mail at info@literacycouncilmcmd.org website: www.literacycouncilmcmd.org. Provides individual tutoring for adults in ESOL, reading, and writing.

Montgomery College, Adult Education Department—240-567-5188
11002 Veirs Mill Road, South Office Building, Suite 210, Wheaton
Offers classes in English for Speakers of Other Languages (ESOL), GED, typing, etc., at various locations throughout the county.

Montgomery County Libraries—240-777-0001

Special Needs Library/Talking Book Library—240-777-0960; TTY—301-565-7505
6400 Democracy Boulevard, Bethesda
Provides information and reading materials for people with disabilities, family members, and service providers.

WorkSource Montgomery—301-929-6880
11002 Veirs Mill Road, South Office Building, 1st Floor, Wheaton, or 240-406-5485
12900 Middlebrook Road, Germantown
Provides job and career counseling, workshops, and resource center services to include on-site employer recruitments at www.montgomeryworks.com.
Child Care

The ARC Montgomery County, Karasik and Family,
Infant and Child Care Center—301-984-5777
10611 Tenbrook Drive, Silver Spring
Serves children 6 weeks to 10 years old. Integrates typically developing children and children with developmental disabilities and chronic medical conditions. Accepts Maryland Medical Assistance.

Child Care Subsidy (CCS)—1-866-243-8796
Offers child care subsidies to provide assistance with child care costs to eligible working parents in Maryland.

LOCATE: Child Care—1-877-261-0060
Offers referrals to licensed child care providers for individuals looking for child care.

www.MarylandFamilyNetwork.org

Working Parents Assistance (WPA)—240-777-1177
7300 Calhoun Place, Suite 700, Rockville
Offers child care subsidies to provide assistance with child care costs to income-eligible parents working 35 hours or more a week.

Crisis

Crisis Hotlines
See page 1 for listings of 24-hour emergency and hotline information.

Crisis Center—240-777-4000
1301 Piccard Drive, Rockville
Offers 24-hour crisis intervention counseling, shelter, and support.

EveryMind, Montgomery County Hotline—301-738-2255
Provides a 24-hour crisis intervention phone service that is confidential and anonymous.

EveryMind, Montgomery County Youth Crisis Hotline—301-738-9697
Provides a 24-hour crisis intervention hotline for youth under 21.

Montgomery County Information and Referral Hotline—311
Provides information for local government and community resources. Monday–Friday, 8:30 a.m.–5:00 p.m.

Early Childhood Education / Child Development Programs

Child Find Program,
Early Childhood Disabilities Unit—301-230-5966
4910 Macon Road, Room 207, Rockville
Assists families with young children, 33 months or older, to address special needs. Provides free screening for children who may be delayed in their speech, motor, or cognitive development.

ChildLink—240-777-4769
Provides information and resources in Montgomery County for children from birth to 5 years old.

Early Head Start—Family Services, Inc.
Gaithersburg, 301-840-3272 or Reginald Lourie Center, Rockville/Silver Spring, 301-891-1900 or CentroNia, Langley Park/Silver Spring, 301-543-8040
Offers an early childhood program for low-income families with children from birth to 3 years old and to pregnant women.

Family Services, Inc., Family Discovery Center—301-424-2989
1010 Grandin Avenue, Rockville
A multi-generational program to promote adult learning and healthy child development in families with young children. Offers ESOL, ABE and GED classes, as well as parenting, career development, health workshops and home visiting.

Judith P. Hoyer Early Child Care and Education Enhancement Program—301-284-4170
Judy Center at Summit Hall, and Washington Grove elementary schools; 240-740-1940, Silver Spring
Judy Center at Rolling Terrace E.S. Early childhood and school-readiness programs offering child care, prekindergarten/Head Start, parent-child activities, parent education, health services, and family support.

Montgomery County Infants and Toddlers Program—240-777-3997
1401 Rockville Pike, Rockville
Assists families with children from birth to 3 years old to address special needs and to maximize their children’s developmental potential.

Montgomery County Public Libraries, Preschool Programming—240-777-0001
Website: www.montgomerycountymd.gov/library/. Offers programs to preschool children to introduce children and their parents/caregivers to the benefits of early language development and literacy. Offers library services in many languages, workshops, and story kits.

Montgomery County Public Schools (MCPS), Prekindergarten/Head Start Programs—301-230-0676
4910 Macon Road, Rockville
Offers an early childhood program for eligible 3- and 4-year-old children to include education, health, parent involvement, and social services.

Reginald S. Lourie Center for Infants and Young Children—301-984-4444
12301 Academy Way, Rockville
Therapeutic Nursery Program for 3- and 4-year-old children who have severe social and emotional problems that interfere with their ability to attend a traditional preschool or nursery school program. Individual and family therapy are components of the program.

Emergency Financial Assistance

Bethesda Cares—301-907-9244
7728 Woodmont Avenue, Bethesda
Provides assistance to prevent eviction and utility shut offs. Referral preferred from DHHS or other service provider.

Bethesda Help—301-365-2022
Short-term emergency solutions only. Provides assistance for rent, utilities, transportation, and prescriptions.
Catholic Charities—301-942-1790  
12247 Georgia Avenue, Wheaton  
Provides assistance with prescriptions and emergency food. Appointment required.

Community Ministries of Rockville,  
Rockville Emergency Assistance Program (REAP)—301-917-6811  
8 W. Middle Lane, Rockville  
Provides emergency financial assistance to residents within Rockville zip codes. Assist with eviction, foreclosure, utility cut off and prescriptions; family must apply to HHS first.

Damascus Help—301-253-4100  
Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection, and transportation to doctor appointments. Damascus area only.

Department of Health and Human Services,  
Office of Home Energy Programs—240-777-4450  
1301 Piccard Drive, Rockville  
Provides assistance to low income families with electric bills and home heating costs.

Department of Health and Human Services,  
Emergency Services and Crisis Intervention for Homeless Families  
240-777-4550, 1301 Piccard Drive, Rockville  
240-777-3075, 8818 Georgia Avenue, Silver Spring  
240-777-4448, 12900 Middlebrook Road, Germantown  
Offers assistance (once a year) to families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, prescriptions, and burial assistance. Doors open from 8:30 a.m.–5:00 p.m. or Tuesday evenings by appointment only.

Department of Health and Human Services,  
Income Maintenance  
240-777-4600, 1301 Piccard Drive, Rockville  
240-777-3420, 12900 Middlebrook Road, Germantown  
240-777-3100, 8818 Georgia Avenue, Silver Spring  
Applications for food stamps, medical assistance, and TCA are processed.

Eastern Montgomery Emergency Assistance Network (EMEAN)—301-879-2688  
Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions. Referral preferred from DHHS, congregation, or other service provider.

Faith Connections, Inc.—301-482-0522  
Provides emergency financial assistance for delinquent rent and mortgage. Other needs considered. Referral preferred from DHHS, congregation, or other service provider. Damascus and Clarksburg only.

Gaithersburg Help—301-216-2510  
Provides assistance for the purchase of prescriptions. Other emergency needs are considered.

Midcounty United Ministries (MUM)—301-929-8675  
2424 Reede Drive, Wheaton  
Provides emergency assistance with written notice of eviction, foreclosure, or utility disconnection; or to purchase prescriptions.

Ministries United Silver Spring/Takoma Park (MUSST)—301-495-4699  
8818 Georgia Avenue, Silver Spring  
Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection, or to purchase prescriptions. Serves zip codes 20901, 20910, and 20912. First call, 240-777-3075.

Olney Help—301-774-4334  
Emergency financial assistance for evictions, foreclosure, utility disconnection, or to purchase prescriptions.

Salvation Army—301-515-5354  
20021 Aircraft Drive, Germantown  
Assists with food referrals and utility bills. Social services provided.

Upper Montgomery Assistance Network (UMAN)—301-926-4422  
Provides emergency financial assistance with written notice of eviction, foreclosure, or utility disconnection.

Western Upper Montgomery County Help, Inc. (WUMCO)—301-972-8481  
Provides emergency financial assistance for rent and mortgage payments, medical expenses, utilities, car repairs, transportation, and prescription medicine, for Poolesville, Beallsville, Barnesville, Dickerson, and Boyds.

Family Support Services

Department of Health and Human Services, Child Welfare Services  
Call 240-777-4417 to report abuse and neglect.  
Call 240-777-1664 to obtain information and request foster care, adoption, and family preservation services.

EveryMind, Youth Services—301-933-2818  
3950 Ferrara Drive, Silver Spring  
Offers individual, group, and family counseling, community education, and workshops to youth and their families in the Kennedy, Einstein, and Wheaton high school clusters. Provides support to local schools and students.

Offers an array of services to support families; parent education, counseling, and referrals to community resources.

Family Services, Inc., Healthy Families Montgomery—301-840-3232  
Serves first-time Montgomery County parents with home visits, case management, health education, child development services, and parent groups.

Mary’s Center—240-485-3160  
8709 Flower Avenue, Silver Spring  
Provides health care, dental, adolescent program, family literacy, social services, and mental health services.

Rockville Community Services—240-314-8310  
Provides emergency assistance, parenting resources, counseling, and parenting classes for the City of Rockville residents.
Financial Counseling, Tax Preparation, and Small Business Services

Money Management International/Consumer Credit Counseling Information—1-800-747-4222 or 1-800-308-2227
15847 Crabbs Branch Way, Rockville
Provides budget counseling, financial education, credit reports, and debt payment plans.

National Foundation for Credit Counseling—1-800-388-2227
Call for a referral for debt counseling services. For Spanish, call 1-800-682-9832, 9:00 a.m.–5:00 p.m., Monday–Friday.

Maryland Small Business Development Center—University of Maryland, College Park—301-403-0501
Provides workshops, seminars, and information for start-up or existing businesses, www.marylandsbdc.org

Montgomery County Volunteer Income Tax Assistance Program (VITA)—240-777-1123
Assists low income county residents with free income tax preparation. Various locations during tax season.

Food, Clothing, and Furniture

A Wider Circle—301-608-3504
9159 Brookville Road, Silver Spring
Offers furniture and household goods.

Adventist Community Services of Greater Washington—301-583-6556
501 Sligo Avenue, Silver Spring
Food pantry limited to once every 30 days. Monday–Thursday, 10:00 a.m.–4:00 p.m. Free clothing allocations can, at most, be made once every 30 days by appointment only.

C-4 Clothes Closet and Baby Closet—301-989-8742
14015 New Hampshire Avenue, Silver Spring
Open Tuesdays and Fridays from 9:00–11:00 a.m. and 1:00 p.m.–3:00 p.m., except for Wednesday’s which is for senior citizens and those with disabilities only. Saturdays 9:30 a.m.–1:30 p.m. Free clothing once a month. Must be county resident with referral and I.D. from State of Maryland or CASA of Maryland.

Catholic Charities—301-942-1790
12247 Georgia Avenue, Silver Spring
8:00 a.m.–5:00 p.m., Monday–Friday, Food and clothing.

Congregation and Community Emergency Program, Interfaith Works—301-762-8682, x231 or x228
Referral service for emergency assistance. Administers grants to prevent evictions, for utility services, and for prescriptions. Provides clothing.

Department of Health and Human Services, Income Maintenance
240-777-4600, 1301 Piccard Drive, Rockville
240-777-3420, 12900 Middlebrook Road, Germantown
240-777-3100, 8818 Georgia Avenue, Silver Spring
Applications for food stamps, medical assistance, and temporary cash assistance (TCA) are processed.

First Baptist Church—301-754-1100
at Montgomery Hills Baptist Church
9727 Georgia Avenue, Silver Spring
Offers food closet on Saturdays, 10:00 a.m.–12:00 p.m. Identification for each member of the family and proof of residence required.

First Baptist Church of Kensington—301-942-3423
3922 Hampden Street, Kensington
Food pantry every third Saturday of the month from 10:00 a.m.–2:00 p.m.

First Call for Help (United Way)—1-800-492-0618 or 211
Provides referrals to a wide variety of agencies for clothing, furniture, housing, food, and other services. www.211md.org

Help/Fish Organizations
Offer emergency assistance that may include: food, medicine, transportation, and/or help with utilities or rent. Each organization serves specific zip codes.

Bethesda
301-365-2022

Damascus
301-253-4100

Gaithersburg
301-216-2510

Germantown
301-462-1320

Olney
301-774-4334

Rockville
301-564-0800

Western Upper Montgomery County (W.U.M.C.O.)
301-972-8481

Interfaith Clothing Center—301-424-3796
751 Twinbrook Parkway, Rockville
Tuesday–Friday, 9:30 a.m.–12:00 p.m. and 1:00 p.m.–3:00 p.m., except for Wednesday’s which is for senior citizens and those with disabilities only. Saturdays 9:30 a.m.–1:30 p.m. Free clothing once a month. Must be county resident with referral and I.D. from State of Maryland or CASA of Maryland.

Lord’s Table/Gaithersburg Community Soup Kitchen at St. Martin’s Church—301-330-5812
Open September through June. For information, call 1:00–5:00 p.m., Monday–Saturday. Soup kitchen is open from 3:30–4:30 p.m., Monday–Saturday. Closed on Thanksgiving.

Manna Food Center—301-424-1130
Call Monday–Friday, 8:00 a.m.–4:00 p.m. Must call by 3:00 p.m. the day before if you would like to receive food. Distribution centers and times: www.mannafood.org

Gaithersburg: MANNA main office
9311 Gaither Road
Monday–Friday, 12:00–3:00 p.m.
2nd Saturday, 11:30 a.m.–1:30 p.m.

Gaithersburg: Family Services Agency
630 East Diamond Avenue
Thursday, 5:00–7:00 p.m.

Germantown: Salvation Army Center
20021 Aircraft Drive
Thursday, 2:00–4:00 p.m.
Silver Spring: Choice Pantry
Colesville Presbyterian Church
12800 New Hampshire Avenue
4th Friday of Every Month,
3:00–7:00 p.m.

Silver Spring: East County Regional Services Center
3300 Briggs Chaney Road
Friday, 2:00–4:00 p.m.

Silver Spring: Long Branch Community Center
8700 Piney Branch Road
Wednesday, 4:00–7:00 p.m.

Silver Spring: St. Camillus Church
1600 St. Camillus Drive
Monday, 2:00–4:00 p.m.

Wheaton: Catholic Charities Community Center
12247 Georgia Avenue
Tuesday, 4:00–7:00 p.m.

Midcounty United Ministries (MUM)—301-929-8675
2424 Reedie Drive, Wheaton
Food pantry Tuesday, Wednesday, Thursday and Saturday, 9:00–11:30 a.m.

Muslim Inter-Community Network (MICN)—301-384-3454
15200 New Hampshire Avenue, Silver Spring
Clothing resource by appointment only. Food pantry last Sunday of the month.

Nourish Now—301-330-0222
1111 Taft Street, Rockville
Provides food. Food pick-up must be scheduled 24-hours in advance.

Rockville Pregnancy Clinic—301-770-4444
12530 Parklawn Drive, #170, Rockville
Provides clothing/baby supplies to participants in the effective parenting program.

Salvation Army—301-515-5354
20021 Aircraft Drive, Germantown
Assists with food referrals and utility bills. Provides referrals for clothing.

Share Food Network Program—301-864-3115 or 1-800-217-4273
Community-based, nonemergency food assistance program offered at various locations throughout the area.

Shady Grove Pregnancy Center—301-963-6223
16220 Frederick Road, Suite 118, Gaithersburg
Offers maternity clothes, baby clothes, and equipment.

Shepherd’s Table Soup Kitchen/Community Vision at Progress Place—301-585-6463
8106 Georgia Avenue, Silver Spring
Services provided include showers, clothes, counseling, prescription assistance, and referrals. Dinner is from 6:00–7:30 p.m. daily.

St. Martin’s Catholic Church—301-990-3203
201 S. Frederick Avenue, Gaithersburg
Food pantry. Distribution is on Mondays from 10:00–11:30 a.m. Pick-up of line numbers starts at 6:00 a.m.

Women, Infants, and Children (WIC), Community Clinic, Inc.
Provides supplemental food to nursing, pregnant women, and children 5 years old and under at various county locations:

Wheaton: 301-933-6680

Health Insurance/Coverage

Department of Health and Human Services,
Office of Eligibility and Support Services (OESS)
Processes applications for uninsured and undocumented children and adults to access health care services. Contact the SEU in your locality:

Rockville
1335 Piccard Drive, Upper Level 240-777-3120

Silver Spring
8630 Fenton Street, 10th Floor 240-777-3066

Germantown
12900 Middlebrook Road, 2nd Floor 240-777-3591

Prescription Programs

Gaithersburg HELP—301-216-2510
Funding assistance for medication for residents of Gaithersburg zip codes.

MedBank—301-628-3422
For all uninsured Montgomery County residents. www.medbanks.us and www.pparx.org.

WUMCO HELP—301-972-8481
Emergency prescription assistance for residents of Poolesville, Beallsville, Barnesville, Dickerson and Boyds.

Health Services

Community Clinics, Inc. (CCI)
Provide low-cost health care for documented and undocumented Montgomery County residents who are not eligible for county services, do not have access to health care, or do not have health insurance. Call the clinic in your area for an appointment:

Silver Spring
8630 Fenton Street, Suite 1200 301-585-1250

Takoma Park
7676 New Hampshire Avenue 301-431-2972

Gaithersburg
200 Girard Street, Suite 212 301-216-0880

Department of Health and Human Services, Health Centers
Eligibility determined at Service Eligibility Units. Offer pregnancy testing and immunizations. Case management services to eligible pregnant women. Contact your local clinic:

Germantown UpCounty Regional Service Center
12900 Middlebrook Road, 2nd Floor 240-777-3380

Silver Spring Health Center
8630 Fenton Street, 10th Floor 240-777-3160

School Health Services Center
4910 Macon Road, Rockville 301-468-4529

Health Services for school-age children 4–18 years old only.

Department of Health and Human Services, Dennis Avenue Health Center—240-777-1790
2000 Dennis Avenue, Silver Spring
Specialty services for communicable diseases and epidemiology. Provides testing for tuberculosis (TB), HIV/AIDS, and sexually transmitted diseases (STD).

240-777-1760 for STD

240-777-1800 for TB

240-777-1050 for Immunization Services

240-777-1869 for HIV/AIDS

240-777-3102 for Refugee/Migrant Health
Mary’s Center—240-485-3160
8709 Flower Avenue, Silver Spring
Offers health care and mental health services.

Mercy Health Clinic—240-773-0300
7-1 Metropolitan Court, Gaithersburg
Offers medical services to uninsured low-income residents of Montgomery County. Eligibility screenings are conducted via the Service Eligibility Units (SEU). No emergency appointments.

Mobile Medical Care—301-493-2400
Low-cost family health care provided to the uninsured in Montgomery County. Call for details as to paperwork that you need to bring with you to the appointment and for exact locations in Silver Spring, Rockville, Bethesda, and Gaithersburg.

Montgomery Cares—301-628-3455
www.montgomerycares.org
Lists low cost clinics for low income, uninsured adults.

Montgomery County Cancer Crusade Program—240-777-1222
For colon rectal cancer.

Muslin Community Center—301-384-3454
15200 New Hampshire Avenue, Silver Spring
Full Clinic, adults only.

Proyecto Salud—301-962-6173
2424 Reede Drive, Wheaton

Su Familia—1-866-783-2645, or 1-866-SU FAMILIA
National Helpline, 9:00 a.m.–6:00 p.m. Free, reliable, and confidential health information in English and in Spanish. Provides information on a wide range of health topics and referrals to low-fee health providers in locations according to your ZIP code.

Dental Services
Catholic Charities Dental Clinic—301-933-0868
12247 Georgia Avenue, Wheaton

Department of Health and Human Services, Dental Services
Provided to low-income children, 2–18 years old, income eligible seniors and adults, and eligible maternity clients. Sliding scale. Must meet eligibility requirements.

Rockville, 1401 Rockville Pike 240-777-1875

Howard University Dental Clinic—
202-806-0007, 202-806-0008 for new patients,
202-806-0308 for children, or 202-806-0011 for braces
600 W. Street, N.W., 2nd floor, Washington, D.C.
Provides complete exams and x-rays for children and adults of all ages. Emergency clinic is available 9:00 a.m.–1:00 p.m., Monday–Friday, $80 cash fee. Arrive by 8:00 a.m.; limited number of patients seen per day.

Montgomery County Colesville Adult Dental Clinic—240-777-4471
14015 New Hampshire Avenue, Suite 116, Silver Spring
Basic dental care for low-income adults, 17–59 years old residing in Montgomery County. By referral only.

Washington Hospital Center Dental Clinic—
202-877-7332
110 Irving Street, N.W., Suite GA 144, Washington, D.C.
Provides X-rays, dental exams, and tooth extraction. Payment in full required upon treatment. Strictly by appointment and referral only.

Hearing and Vision Services
Shepherd’s Table Eye Clinic—301-585-6463
8106 Georgia Avenue, Silver Spring
Clinic hours are Tuesdays by appointment only.

Immunization Clinics for Children
2 Months–18 Years Old
Dennis Avenue Health Center—240-777-1050
2000 Dennis Avenue, Silver Spring
Bring copy of immunization record.

Women’s Health Services
(additional listings, see Pregnancy and Women’s Health)

Holy Cross Hospital OB/GYN Department—
301-754-7630
1500 Forest Glen Road, Silver Spring
Prenatal services. Call SEU first.

Women’s Cancer Control Program—240-777-1750
2424 Reede Drive, Wheaton
Provides breast and cervical cancer education, screening, and follow-up for income eligible women (40–64 years old). Hours of operation: 8:00 a.m.–4:00 p.m., Monday–Friday.

Housing

Emergency Shelter/Temporary Housing
Crisis Center—240-777-4000, TTY 240-777-4800
1301 Piccard Drive, Rockville
Secures emergency shelter for single adults, 24 hours a day, 7 days a week. Assists families after regular business hours (5:00 p.m.–8:30 a.m. and weekends).

Department of Health and Human Services, Housing Stabilization Services
240-777-4550, 1301 Piccard Drive, Rockville
240-777-3075, 8818 Georgia Avenue, Silver Spring
240-777-4448, 12900 Middlebrook Road, Germantown
All referrals for emergency shelters are made through this office 8:30 a.m.–5:00 p.m., Monday through Friday or the Crisis Center after hours.

Rental Housing
City of Rockville, Moderately Priced Dwelling Unit (MPDU) Rental Program—240-314-8200
111 Maryland Avenue, 2nd Floor, Rockville
Individuals apply directly to the City of Rockville to obtain an eligibility certificate.
Department of Health and Human Services, Rental Assistance Program (RAP)—240-777-4400
1301 Piccard Drive, Rockville
Program is for low-income, disabled, elderly, or for households of two or more. Provides monthly help with rental costs.

Housing Opportunities Commission (HOC)—240-627-9400, 240-627-9793, 240-627-9792
10400 Detrick Ave., Kensington
Rent-controlled units are located in all-rental subdivisions and are offered for rent to eligible households.

Rockville Housing Enterprise—301-424-6265
Offers Public Housing and Housing Choice voucher programs.

Home-Ownership Programs
City of Rockville, Moderately Priced Dwelling Unit Program—240-314-8200
111 Maryland Avenue, Rockville
This purchase program is managed by the City of Rockville.

Housing and Community Initiatives, Inc., Reach, and First Time Home Buyers Closing Cost Assistance Program—301-590-2765
640 E. Diamond Avenue, Suite C, Gaithersburg
www.hcii.org
Provides education for first-time homebuyers.

Maryland Department of Housing and Community Development (MD DHCD)—1-800-756-0119
Manages the Maryland Mortgage Program, the Down Payment and Settlement Expense Loan Program, and the Home-ownership Opportunities for Individuals with Disabilities Program.

Montgomery County Department of Housing and Community Affairs, Moderately Priced Dwelling Units (MPDU) and Rental Program—240-777-0311
1401 Rockville Pike, Fourth Floor, Rockville
Rent-controlled units are located in all-rental subdivisions.

Other
Landlord-Tenant Affairs—311
1401 Rockville Pike, 4th Floor, Rockville
Handles disputes between landlords and tenants and gives information on tenant rights.

Rebuilding Together Montgomery County—301-947-9400
18225A Flower Hill Way, Gaithersburg
Provide free critical home repairs, energy efficiency upgrades, and accessibility modifications to vulnerable country residents. rebuildingtogethermc.org

Immigration and Multicultural Services
American Immigration Lawyers Association—202-507-7600
1331 G Street, N.W., Suite 300, Washington, D.C.
Legal services offered.

Asian-Pacific American Legal Resource Center (Helpline)—202-393-3572
Provides direct legal services in English, Korean, Hindi/Urdu, Chinese and Vietnamese, including family law, housing and public affairs.

Asian Pacific Islander Domestic Violence Resource Project (DVRP)—Office: 202-833-2232
Hotline: 202-833-2233
Provides free assistance for survivors of domestic violence from Asian Pacific Islander communities in the DC metropolitan area through multilingual services in over 10 different languages such as Hindi, Korean, Japanese, Mandarin, and Nepali.

Association of Vietnamese Americans—301-588-6862
8121 Georgia Avenue, Suite 503, Silver Spring
Provides social and immigration services.

Ayuda—202-387-4848
6925 Willow Street, N.W., Washington, D.C.
Provides legal assistance with immigration and domestic violence issues for the Spanish-speaking community.

Casa of Maryland—301-431-4185
8515 15th Avenue, Hyattsville
Provides immigration counseling, social services assistance, referrals, English language classes, and adult literacy instruction services. Legal representation of low-income workers in employment cases.

Catholic Charities—301-942-1790
12247 Georgia Avenue, Wheaton
Reduced-fee legal services to low-income immigrants.

Center for Applied Legal Studies, Georgetown University Law Center—202-662-9565
600 New Jersey Ave., NW, Suite 332, Washington DC
Asylum clinic only. Free legal representation to eligible customers for asylum deportation hearings in immigration court. By appointment only.

Comunidad de Habla Hispana—301-587-7217
8519 Piney Branch Road, Silver Spring
Assists the Hispanic community in finding employment. Offers full range of services related to immigration such as notary public, document translation, and assistance with forms.

Department of Health and Human Services, Latino Health Initiative, Children Fleeing Violence Project—240-777-3384 or 240-773-8293
Legal assistance, medical insurance, school enrollment and other services. Family reunification and navigation services.

Islamic Center of Maryland—301-840-9440
19411 Woodfield Road, Gaithersburg
Counseling services for men, women, and children for personal, familial, marital, and social challenges. Services are provided at no cost to families.
Islamic Society of the Washington Area (ISWA)—
301-879-0930
2701 Briggs Chaney Road, Silver Spring
Provides social services to low-income Muslim families; domestic violence prevention programming, including referrals, family counseling, and temporary shelter to Muslim families.

Korean Community Service Center of Greater Washington—240-683-6663
847 Quince Orchard Blvd. #1, Gaithersburg
Monday–Friday, 9:00 a.m.–5:00 p.m. Provides comprehensive services free of charge to Korean-American families and new immigrants. Appointment necessary.

Muslim Community Center—301-384-3454 and 301-384-2166 for clinic
15200 New Hampshire Avenue, Silver Spring
Clinic is open seven days a week, 9:00 a.m. to 4:00 p.m. Must have an appointment. Services are sliding scale for the uninsured, 18 and older; dental clinic, eye clinic, and domestic violence counseling.

Spanish Catholic Center, Catholic Charities
301-942-1790, 12247 Georgia Ave., Wheaton
301-417-9113, 201 E. Diamond Ave., #3, Gaithersburg
Provide employment services, translation of documents, and immigration information. Silver Spring location offers low-cost medical clinic and counseling services.

TESS Community Center—240-773-8260
8513 Piney Branch Road, Silver Spring
Provide social services to the community: income tax help, legal aid, food, public assistance, and assists with problem solving. Services are provided in Spanish and English.

Women’s Law Center of Maryland, Inc.,
Multi-Ethnic Domestic Violence Project (MEDOVI)—410-396-3294
Free services focusing on the special needs of foreign-born victims of domestic violence. For a list of other services, please call 410-321-8761.

Legal Services/Court Advocacy/
Mediation

(See immigration and multicultural services for additional legal services resources.)

Abused Person’s Program—240-777-4210 or 240-777-4195
The Abused Person’s Program provides help to obtain protection and peace orders, crisis and on-going counseling, shelter, support, and advocacy services to victims of partner-related domestic abuse. Telephone and walk-in crisis counseling and accessible shelter for victims and their dependent children are available 24 hours a day.

Bar Association of Montgomery County,
Bar Foundation Pro Bono Program—
301-424-7651 or 7652
Four clinic locations:
TESS Community Service Center
8513 Piney Branch Road, Silver Spring
Ana G. Mendez University
11006 Veirs Mill Road, Suite L1, Wheaton

Gilchrist Center Germantown
12900 Middlebrook Road, Germantown
East County Services Center
3300 Briggs Chaney Road, Silver Spring

Bar Association of Montgomery County, Lawyer Referral Service—301-279-9100
With referral from other social service agency—standard fee is $50 for first 50 minutes of initial consultation. Reduced fees: $25 for first 30 minutes, for income eligible clients with referral. No obligations after initial consultation.

Catholic Charities Legal Network—202-350-4305
Pro bono legal services by appointment. Clients may be seen at different sites in Montgomery County, Prince Georges County, and Washington, D.C. Spanish-speaking clients should call 202-772-4325.

Circuit Court, Civil Department—240-777-9401
Judicial Center, 50 Maryland Avenue, Lobby Level, Rockville Addresses legal issues such as foreclosures, federal tax liens, and mechanics liens, lawsuits, automobile liens, and judgments. Low-income persons can request a waiver for court filing fees.

Circuit Court, Domestic Violence Assistance Project,
House of Ruth Legal Clinic—240-777-9077 or 9078
Free civil representation for protective and peace orders.

Circuit Court, Family Law Self Help Center—
240-777-9426 or 240-777-9079
50 Maryland Avenue, Room 1500, South Tower, Rockville
No telephone services. Free, walk-in clinic that offers general legal information, advice on forms and how to fill out forms, as well as limited legal advice to income-eligible customers who are representing themselves in family law cases such as divorce, custody, visitation, name change, and guardianship. Pro Se staff does not represent customers in court. Low-income customers can request a waiver for court filing fees.

Family Law Hotline—1-800-845-8530
Provides legal advice and referrals, and assistance completing legal forms.

House of Ruth, Maryland Domestic Violence Legal Clinic Hotline—410-889-7884 or 1-888-880-7884
Free domestic violence legal services.

Maryland Legal Aid—240-314-0373
600 Jefferson Plaza, Suite 430, Rockville
Family law and consumer issues.

Maryland Volunteer Lawyers Service—
1-800-510-0050
Provides free legal assistance for IRS and Medicaid disputes and foreclosure assistance.

Montgomery County Family Justice Center—240-773-0444
600 Jefferson Plaza, Suite 500, Rockville
Offers comprehensive services to victims of intimate partner violence, including law enforcement, legal, social services, and counseling.

Montgomery County Mediation Program—240-777-7300
State Attorney’s Office: 50 Maryland Avenue, North Tower, 5th floor, Rockville
Free service provided by the State Attorney’s office as a non-judicial means for resolving disputes without court involvement. Monday–Friday, 8:00 a.m.–5:00 p.m.
Office of the Public Defender, Montgomery County
Court—301-563-8900
191 East Jefferson Street, Rockville
Administrative fee applies: adult $50 and juvenile $25.

State of Maryland, Office of Child Support
Enforcement—1-800-332-6347
51 Monroe Street, Rockville
The Maryland Department of Human Resources
provides services in all phases of the process of
obtaining child support, 8:00 a.m.–4:00 p.m.,
Monday–Friday.

Women’s Law Center of Maryland—410-321-8761
Free legal assistance and education programs for
women and their families.

Mental Health
(For 24-hour emergency hotlines, see page 1.)

Andromeda Cultural Health Services—202-291-4707
1400 Decatur Street, N.W., Washington, D.C.
Provides psychiatric and counseling services for
adults. Languages spoken are English and Spanish.
Sliding scale payment available.

Aspire Counseling—301-978-9750
16220 Frederick Road, #502, Gaithersburg
Outpatient mental health services. Provides Spanish-
speaking services.

Catholic Charities—301-942-1790
12247 Georgia Avenue, Wheaton
Provides counseling services to refugees and immigrants.

Counseling Plus—301-565-9001
8561 Fenton Street, Suite 230, Silver Spring
Provides counseling in English and Spanish, including
substance abuse counseling, for adults only.

Department of Health and Human Services, Adult
Behavioral Health Program—240-777-1323
2424 Reede Drive, Wheaton
Offers counseling for medical assistance or uninsured
adults/couples with bilingual/bicultural therapists.

Department of Health and Human Services,
Child and Adolescent Mental Health Services—
240-777-1450
8818 Georgia Avenue, Suite 501, Silver Spring
Provides services in English and Spanish for children
and adolescents who are uninsured or receive Medical
Assistance.

Department of Health and Human Services,
Linkages to Learning—Main office 240-777-1731
Linkages to Learning serves many MCPS elementary
and middle schools. Counseling, health, and social
services provided on site. The program only works
with non-Head Start/PK families or families with older
siblings in the school community.

EveryMind, Youth Services—301-933-2818
3950 Ferrara Drive, Silver Spring
Provides crisis intervention and counseling, to youth
5–18 years old.

Family Services, Inc., Mental Health Center—
301-840-3263
610 East Diamond Avenue, Gaithersburg
Provides counseling and psychiatric services to
children, adolescents, and adults.

Jewish Social Services Agency—
301-881-3700, 6123 Montrose Road, Rockville
301-838-4200, 200 Wood Hill Road, Rockville
Counseling and other social services for families and
the elderly are provided on a sliding scale.

Montgomery County Commission for
Women—240-777-8333
21 Maryland Avenue, Suite 330, Rockville
Provides short-term counseling and advocacy in English,
French, and Arabic.

Montgomery County Hotline—301-738-2255
Provides supportive conversation for non-emergency
purposes.

Montgomery County Access to Behavioral Health
Services—240-777-1770
Provides information about mental health providers
for Montgomery County residents who have Medical
Assistance or no insurance. Primary point of access
for all referrals for adult and adolescent mental health
clinics. Evaluation, assessment, and referrals.

National Alliance on Mental Illness (NAMI)—
301-949-3852
11718 Parklawn Drive, Rockville
Free education, support and advocacy for all affected
by mental illness. Helpline for mental illness questions
or concerns, 301-949-9630. www.namimc.org

Pro Bono Counseling Project—301-805-8191 or
1-877-323-5800
Provides referral service for uninsured, low-income
families to mental health providers who provide care
on a volunteer basis, at no cost.

Reginald S. Lourie Center for Infants and Young
Children—301-984-4444
12301 Academy Way, Rockville
Offers prevention, information, and treatment for
families and for children with behavioral, emotional,
movement and coordination, and/or speech and
language problems.

Vesta, Inc., Horizon Outpatient Clinic
240-296-5848, Silver Spring and Germantown
Provides counseling and psychiatric services for
children, adolescents, and adults.

Washington School of Psychiatry and Treatment
Center—202-237-2700
5028 Wisconsin Avenue, N.W., Suite 400,
Washington, D.C.
Provides individual, group, and family therapies to
children, adolescents, and adults. Accepts Medical
Assistance; provides services on a sliding scale.

Willow Oak Therapy Center—301-251-8965
15841-A Crabbs Branch Way, Rockville
Provides individual, couples, and family therapy.
Accepts Medical Assistance and private insurance,
and offers a sliding-scale fee.

YMCA Youth and Family Services—301-593-1160 or
240-777-8202
1102 Forest Glen Road, Silver Spring or
4805 Edgemoor Lane, Bethesda
Provides family and individual counseling for children
and adults.
Mentoring

Interfaith Works, Friends in Action Program—301-762-8682
114 West Montgomery Avenue, Rockville
Matches families with teams of 5–10 mentors to work together toward family goals. Program has English and Spanish-speaking teams.

Missing and Exploited Children

Child Find of America—1-800-426-5678
A nonprofit organization whose mission is to locate missing children, prevent child abduction through education, and resolve parental abduction through mediation.

National Center for Missing and Exploited Children—1-800-843-5678 or 1-888-246-2632
National hotline 24-hours a day, seven days a week. Reports missing children and sightings of missing children. Reports child pornography, prostitution, child sex tourism, and child molestation by a non-family member.

Parenting/Parent Education

Ed Bohrer Parent Resource Center—301-926-4895
35 North Summit Avenue, Gaithersburg
Offers adult education services, social services, and referrals. Free to Montgomery County residents.

NAMI—301-949-5852
11718 Parklawn Drive, Rockville
Free classes and support groups for parents of children with mental illness.

Prekindergarten/Head Start "Totline”—301-230-0688
For Prekindergarten/Head Start families. Call staff psychologists from 9:00 a.m.–5:00 p.m., Monday–Friday, to discuss concerns about your child.

Rockville Pregnancy Clinic—301-770-4444
12530 Parklawn Drive, #170, Rockville
Provides pregnancy testing, testing for STDs, counseling, and parenting program that includes material assistance. Services are free.

Shady Grove Pregnancy Center—301-963-6223
16220 Frederick Road, Suite 118, Gaithersburg
Offers free pregnancy testing, counseling, maternity and baby clothes, and equipment.

Teen and Young Adult Health Connection (TAYA)—301-565-0914
Silver Spring
240-790-3334 Gaithersburg
Women’s health and family planning. Call for an appointment.

Pregnancy and Women’s Health

Birthright—301-570-3339
Hotline: 1-800-550-4900
2915F Olney Sandy Spring Road, Olney
Services provided are pregnancy testing and counseling. Limited material assistance.

Centro Tepeyac—301-587-9516
12247 Georgia Avenue, Silver Spring
Services provided are pregnancy testing, prenatal classes, counseling, maternity clothes, and baby supplies.

Department of Health and Human Services, Baby Steps—240-864-1065
For new mothers who deliver at Holy Cross or Shady Grove Adventist.

Department of Health and Human Services, Maternity Partnership Program
240-777-3591, Germantown
240-777-3120, Rockville
240-777-3066, Silver Spring
Provides prenatal and child health education and care coordination. Enrollment through Service Eligibility Unit (SEU).

Family Services, Inc., Healthy Families Montgomery—301-840-3231
610 E. Diamond Avenue, Gaithersburg
Offers a comprehensive, home visiting support program for first-time parents. Referrals should be made during pregnancy.

Planned Parenthood Clinic—301-205-1230, 19650 Clubhouse Road, Suite 104, Gaithersburg
Provides services for the insured and uninsured. Provides HIV testing, annual exams, family planning, pregnancy testing, and counseling on sliding-scale fee.

Post-Partum Depression Program—301-978-9750
16220 Frederick Road, Suite 502, Gaithersburg
A collaboration program between Healthy Families Montgomery and Aspire Counseling.

Rockville Pregnancy Clinic—301-770-4444
12530 Parklawn Drive, #170, Rockville
Provides services for the insured and uninsured. Provides HIV testing, annual exams, family planning, pregnancy testing, and counseling on sliding-scale fee.

Shady Grove Pregnancy Center—301-963-6223
16220 Frederick Road, Suite 118, Gaithersburg
Offers free pregnancy testing, counseling, maternity and baby clothes, and equipment.

Teen and Young Adult Health Connection (TAYA)—301-565-0914
Silver Spring
240-790-3334 Gaithersburg
Women’s health and family planning. Call for an appointment.

Registers

Maryland State, Division of Vital Records—410-764-3036
6764B Reisterstown Road, Baltimore, Maryland
Mailing Address: P.O. Box 6876
Baltimore, Maryland 21215-0036
Services provided: birth, death, marriage, and divorce certificates. Check, cash, or money order accepted.
http://dhmh.maryland.gov/vsa/SitePages/Home.aspx

Montgomery County Circuit Court
50 Maryland Avenue, Rockville
Marriage and business certificate applicants, call 240-777-9460, and for verification of divorce decrees and family cases, call 240-777-9426.

Register of Wills—240-777-9600
50 Maryland Avenue, Suite 3220, Rockville
Offers instructions on procedures in the administration of estates to include preparation of all required forms.
Senior Citizens

Department of Health and Human Services, Aging and Disability Unit, Information and Assistance Center/Adult Protective Services—240-777-3000
Offers information and services for adults over 18 with physical and emotional disabilities, and for elderly adults.

Family Services, Inc.—301-840-2000
640 E. Diamond Avenue, Gaithersburg
Senior activities and counseling are provided on an in-home or in-agency basis. Offers free support groups for widowed persons and caregivers.

Senior Health Insurance Assistance Program (SHIP)—301-590-2819
Provides free information and counseling for seniors, the disabled, and their families on Medicare, Medicaid, managed care, HMOs, long-term care insurance, claims, and appeals.

Social Security Administration
Provides assistance in applying for all social security programs: retirement benefits, spouse survivor benefits, disability pension, Supplemental Security Income (SSI), Medicare, and Medicaid benefits. All ages served, 9:00 a.m.–4:00 p.m., Monday–Friday
1-800-772-1213
11160 Veirs Mill Road, Wheaton or 315 North Washington Street, Rockville
www.socialsecurity.gov

Social Services

Montgomery County Department of Health and Human Services—Rockville Office
1301 Piccard Drive, Rockville
Crisis, Income, and Victim Services,
Income Supports: 240-777-4600
Children, Youth and Family Services:
240-777-1101; Fax 240-777-1494
Crisis Center: 240-777-4000
Crisis Prevention and Intervention: 240-777-4550
Supportive Housing Programs: 240-777-4500
Rental Assistance Program: 240-777-4400
Office of Home Energy Programs: 240-777-4450

Substance Abuse

Addictions Service Coordination (ASC)—240-777-4710
255 Rockville Pike, Suite 145, Rockville
Provides drug and alcohol assessments and referrals for Montgomery County uninsured adult residents.

Alcoholics Anonymous—202-966-9115 or www.aa-dc.org
Officina Intergrupal Hispana—301-587-6191 for Spanish-speaking groups
Alcoholics Anonymous is a fellowship of men and women who share their experiences, strengths, and hope to help each other recover from alcoholism. Call for information on group meetings in the area.

Al-Anon/Alateen—202-635-2023
Al-Anon Family Groups are a fellowship of relatives and friends of alcoholics who share experiences, strengths, and hope to solve common problems. Call for information on group meetings for adults and teens.

Department of Health and Human Services, Outpatient Addictions Services (OAS)—240-777-1680
981 Rollins Avenue, Rockville
Provides outpatient substance abuse treatment to adults. Provides services to the uninsured. Must complete a screening process prior to enrolling; call 240-777-4710 for screening appointment first.

Narcotics Anonymous—1-800-543-4670
For the Help Line, call 202-399-5316. Offers support services and group meetings for those seeking support for recovery from drug abuse.

Naranon—1-800-477-6291
Offers information and support groups for family and friends of drug abusers. www.naranon.org

Screening and Assessment Services for Children and Adolescents—240-777-1430
Provides free substance abuse screening and assessment services and referrals for children and adolescents.

Transportation

Call-N-Ride Program—301-948-5409
Subsidized transportation program offered to the elderly, disabled, and low-income persons.

Medicaid Transportation Program—240-777-5890
Provides transportation to persons with disabilities who have Medical Assistance for the purposes of getting to and from medical appointments/doctors offices, and clinics.

Metrorail and Metrobus Information—202-657-7000 or www.wmata.com
Provides route information and schedules. 24-hour automated service.

Ride On Bus Information—240-777-7433, or 311
Hours of operation are Monday–Friday, 7:00 a.m.–5:00 p.m.,
Website: www.montgomerycountymd.gov/dot-transit/
Unemployment

Maryland Government Office of Unemployment Insurance (OUI)—301-313-8000 or toll free at 1-877-293-4125
Monday–Friday, 8:00 a.m.–4:00 p.m. Unemployment insurance provides benefits to persons who are unemployed through no fault of their own and who are ready, willing, and able to work and actively are seeking work.

Utility Payments

Department of Health and Human Services, Housing Stabilization Services
Offers assistance (once a year) for families facing eviction or utility disconnection. Provides assistance with security deposit, food referrals, medical bills, prescriptions, burial assistance, and homeless shelter services.
240-777-4550, 1301 Piccard Drive, Rockville
240-777-4448, 12900 Middlebrook Road, Germantown
240-777-3075, 8818 Georgia Avenue, Silver Spring

Department of Health and Human Services, Office of Home Energy Programs—240-777-4450
1301 Piccard Drive, Rockville
Offers assistance to low income families with home heating costs and electric bills.

PEPCO—202-833-7500
Call with billing questions or to make payment arrangements. Payments can be placed in a night depository box at 200 West Gude Drive, Rockville. At this location, from 10:00 a.m.–2:00 p.m., staff is available for the following purposes only: payments to restore service or for the delivery of documentation if required in opening a new account.

Youth Support Programs

Family Services, Inc., Community and School-Based Services—240-683-6580
620 E. Diamond Avenue, Suite H, Gaithersburg
Provides mental health and social services programming for children 5–18 years old and their families at a variety of school and community sites at several locations in Gaithersburg, Germantown, and Olney.

Y.M.C.A.—Youth, Development and Community Services—301-587-5700
9601 Colesville Road, Silver Spring
Mentoring, outdoor education, youth education, acculturation support, and other services/programs. www.ymca dc.org/yfs
MCPS NONDISCRIMINATION STATEMENT

Montgomery County Public Schools (MCPS) prohibits illegal discrimination based on race, ethnicity, color, ancestry, national origin, religion, immigration status, sex, gender, gender identity, gender expression, sexual orientation, family/parental status, marital status, age, physical or mental disability, poverty and socioeconomic status, language, or other legally or constitutionally protected attributes or affiliations. Discrimination undermines our community's long-standing efforts to create, foster, and promote equity, inclusion, and acceptance for all. Some examples of discrimination include acts of hate, violence, insensitivity, harassment, bullying, disrespect, or retaliation. For more information, please review Montgomery County Board of Education Policy ACA, Nondiscrimination, Equity, and Cultural Proficiency. This Policy affirms the Board's belief that each and every student matters, and in particular, that educational outcomes should never be predictable by any individual's actual or perceived personal characteristics. The Policy also recognizes that equity requires proactive steps to identify and redress implicit biases, practices that have an unjustified disparate impact, and structural and institutional barriers that impede equality of educational or employment opportunities.

For inquiries or complaints about discrimination against MCPS staff:
Office of Employee Engagement and Labor Relations
Department of Compliance and Investigations
850 Hungerford Drive, Room 55
Rockville, MD 20850
240-314-4899
OCOO-EmployeeEngagement@mcpsmd.org

For inquiries or complaints about discrimination against MCPS students:
Office of School Administration
Office of School Administration Compliance Unit
850 Hungerford Drive, Room 162
Rockville, MD 20850
301-279-3444
OSSI-SchoolAdministration@mcpsmd.org

Inquiries, complaints, or requests for accommodations for students with disabilities also may be directed to the supervisor of the Office of Special Education, Resolution and Compliance Unit, at 301-517-5864. Inquiries regarding accommodations or modifications for staff may be directed to the Office of Employee Engagement and Labor Relations, Department of Compliance and Investigations, at 240-314-4899. In addition, discrimination complaints may be filed with other agencies, such as: the U.S. Equal Employment Opportunity Commission, Baltimore Field Office, City Crescent Bldg., 10 S. Howard Street, Third Floor, Baltimore, MD 21201, 1-800-669-4000, 1-800-669-6820 (TTY); or U.S. Department of Education, Office for Civil Rights, Lyndon Baines Johnson Dept. of Education Bldg., 400 Maryland Avenue, SW, Washington, DC 20202-1100, 1-800-421-3481, 1-800-877-8339 (TDD), OCR@ed.gov, or www2.ed.gov/about/offices/list/ocr/complaintintro.html.

This document is available, upon request, in languages other than English and in an alternate format under the Americans with Disabilities Act, by contacting the MCPS Public Information Office, at 301-279-3853, 1-800-735-2258 (Maryland Relay), or PIO@mcpsmd.org. Individuals who need sign language interpretation or cued speech transliteration may contact the MCPS Office of Interpreting Services at 240-740-1800, 301-637-2958 (VP) or Interpreting_Services@mcpsmd.org. MCPS also provides equal access to the Boy/Girl Scouts and other designated youth groups.
Montgomery County Public Schools (MCPS) prohibits illegal discrimination based on race, ethnicity, color, ancestry, national origin, religion, immigration status, sex, gender, gender identity, gender expression, sexual orientation, family/parental status, marital status, age, physical or mental disability, poverty and socioeconomic status, language, or other legally or constitutionally protected attributes or affiliations. Discrimination undermines our community’s long-standing efforts to create, foster, and promote equity, inclusion, and acceptance for all. Some examples of discrimination include acts of hate, violence, insensitivity, harassment, bullying, disrespect, or retaliation. For more information, please review Montgomery County Board of Education Policy ACA, Nondiscrimination, Equity, and Cultural Proficiency. This Policy affirms the Board’s belief that each and every student matters, and in particular, that educational outcomes should never be predictable by any individual’s actual or perceived personal characteristics. The Policy also recognizes that equity requires proactive steps to identify and redress implicit biases, practices that have an unjustified disparate impact, and structural and institutional barriers that impede equality of educational or employment opportunities.

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<th>For inquiries or complaints about discrimination against MCPS staff *</th>
<th>For inquiries or complaints about discrimination against MCPS students *</th>
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<td><strong>Office of Employee Engagement and Labor Relations</strong>&lt;br&gt;Department of Compliance and Investigations&lt;br&gt;850 Hungerford Drive, Room 55&lt;br&gt;Rockville, MD 20850&lt;br&gt;240-314-4899&lt;br&gt;<a href="mailto:OCOO-EmployeeEngagement@mcpsmd.org">OCOO-EmployeeEngagement@mcpsmd.org</a></td>
<td><strong>Office of School Administration</strong>&lt;br&gt;Office of School Administration Compliance Unit&lt;br&gt;850 Hungerford Drive, Room 162&lt;br&gt;Rockville, MD 20850&lt;br&gt;301-279-3444&lt;br&gt;<a href="mailto:OSSI-SchoolAdministration@mcpsmd.org">OSSI-SchoolAdministration@mcpsmd.org</a></td>
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