

ERSC email Statistics

Month	FY2016	FY2017	FY2018	FY2019	FY2020	FY2021
July	1,295	1,424	1,561	2,256	2,652	4,264
August	1,564	2,013	2,011	2,228	3,034	4,243
September	1,818	2,611	2,497	3,022	3,719	4,776
October	2,860	2,987	3,881	4,855	5,255	6,444
November	2,259	2,166	2,674	3,429	3,300	4,381
December	1,375	1,789	2,256	2,872	3,325	3,985
January	1,801	2,423	4,127	3,530	3,710	4,475
Feburary	1,828	1,820	2,514	3,047	2,973	4,824
March	1,686	2,221	2,269	3,396	3,336	5,732
April	1,630	1,697	2,469	2,893	3,664	4,944
May	1,614	2,331	2,658	3,301	3,384	5,320
June	1,797	2,069	2,473	3,013	3,805	5,041
Totals	21,527	25,551	31,390	37,842	42,157	58,429
Monthly Avg	1,794	2,129	2,616	3,154	3,513	4,869

Email Tickets Answered by ERSC Staff

