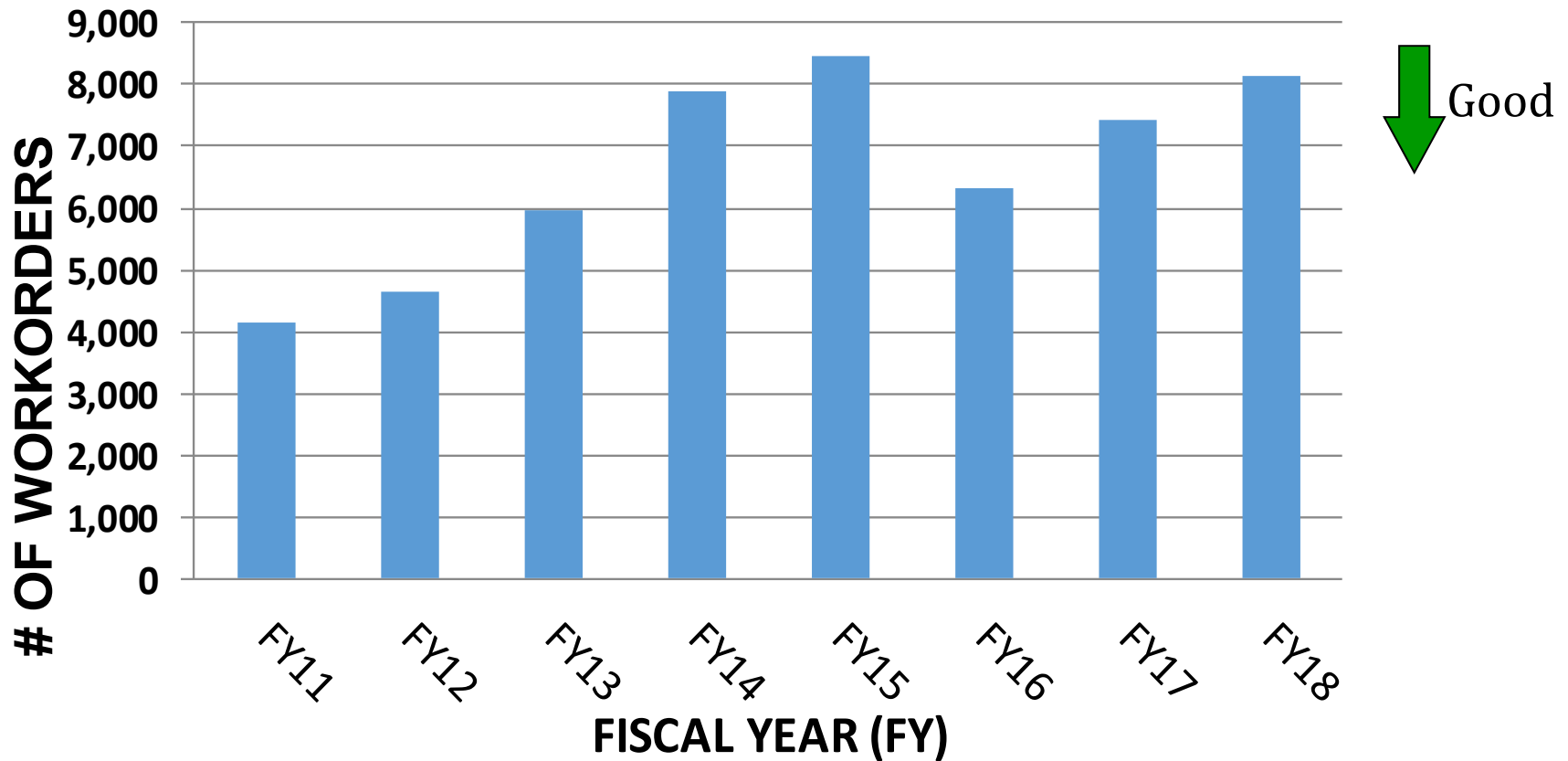




Operational Results

TOTAL WORKORDER BACKLOG



Backlog is influenced by vacancies, attendance, high priority requirements, and data processing.